Returning Student

Frequently Asked Questions

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1. Do I qualify as a Returning student?

Incoming students who have previously attended CSUSM and took a period of time off that are now returning are considered Returning students. Students that were considered part of CSUSM Extended Learning (EL) or Open University are **not** considered Returning students.

2. Do I need to attend Orientation?

Yes, if…

It has been more than **three years** since you last attended a CSUSM University Orientation. Extended Learning or Temecula Campus Orientation are separate and do not classify as previously attending a CSUSM University Orientation.

The best way to check your status regarding Orientation and whether you need to attend is to check your "holds" section within your MyCSUSM Student Center.

No, if…

It has been less than three years since you last attended a CSUSM University Orientation. However, the CSUSM community is constantly changing and you are **encouraged to attend** Orientation again.

3. What can I expect at Orientation?

Orientation is designed to help returning students feel welcomed back and reintegrated as a part of the CSUSM community. Students can expect to:

- Meet fellow returning and transfer students, current students, faculty, and staff
- Receive academic advising and course registration support
- Learn about current CSUSM services, policies, and procedures
- Learn about new involvement opportunities on campus

4. What do I need to complete before attending Orientation?

In order to gain access to the Orientation Reservation System, students must submit their Intent to Enroll and pay the Enrollment Deposit.

5. How much does Orientation cost?

Orientation for returning students is a half-day program starting at either 8:00am or 12:00pm.

- **Transfer (and Returning) Student Orientation**: $70.00 per student

6. How do I pay for Orientation?

Students are able to pay for Orientation online, in person, or by mail. For more information, please visit the appropriate page on our website titled Pay for Orientation.

7. Why do I have to pay for Orientation?

Orientation is a self-supported program meaning it is not included in the cost of tuition. There are various costs that go into running a large program such as Orientation including the parking, materials, food, and services provided throughout the session as well as the space that is needed across campus. Without the Orientation fee we would not be able to provide this service to incoming students and their guests.

8. What is your cancellation and refund policy?

If you would like to cancel your Orientation reservation, you must contact the Orientation and New Student Programs office at least **one week** (7 business days) prior to your scheduled Orientation date in order to receive a refund. *Please note that fees cannot be refunded after you have already attended an Orientation session, despite any changes in your admission status.*

9. When are Orientations offered?

Orientation sessions for first year students are offered July 10th – August 10th. We hold numerous sessions to accommodate all admitted students.

10. When can I make a reservation?

The Orientation reservation system will open in mid-late April. Once you have completed the necessary steps, you will be able to register for Orientation via your MyCSUSM account. Students will have until **June 1st, 2018** to make an Orientation reservation.

11. How do I reserve my spot?

To make an Orientation reservation, visit your MyCSUSM account. On the home page under "Student Center" you will see a link titled "Orientation Reservation". Once you have entered the reservation system, please follow the prompts. If you have any questions or run into difficulties with the reservation system call the Orientation and New Student Programs office at (760) 750-4930.

12. Can I change my Orientation date?

If you would like to change your Orientation date, please contact the Orientation and New Student Programs office before the **June 1st** deadline. We cannot guarantee that a space will be available on another date so please plan accordingly and carefully when selecting your session.

13. When can I register for courses?

All incoming students are able to register for courses via their MyCSUSM account starting on their enrollment appointment date which can be found under Student Services. Following the steps outlined by the Pre-Orientation Advising course, you can adjust your classes until your Orientation date where you will finalize your Fall schedule with your academic advisor. You will not be able to schedule an appointment with your advisor until after Orientation so please come to your Orientation session prepared with any questions or concerns you may have.

Please note: *If you are required to attend Orientation this summer and choose not to, you will be dropped from your registered courses in mid-August. The next available date for you to register for classes will be the first day of Fall semester, August 27th, 2018.*

14. Can I change my major?

Students are able to change their major at any time using their MyCSUSM account, however, changing your major will affect the Orientation dates that are offered so we encourage students to make any changes before June 1st, 2018. If you decide to change your major after already making an Orientation reservation, please contact the Orientation and New Student Programs office to verify that your new major will be present on the date you selected; *you may be required to change Orientation dates.*