AVAILABILITY, LOCATION, AND METHODS TO SUMMON LAW ENFORCEMENT ASSISTANCE

Availability and Location of Law Enforcement Assistance

Enforcement and Arrest Authority

The California State University San Marcos (CSUSM) University Police Department (UPD) is located at 425 La Moree Rd., San Marcos, California, and provides police services 24 hours a day to our community. UPD dispatch can be reached directly 24 hours a day by phone at 911 or 760-750-4567. UPD Officers possess the same authority under the law, including arrest authority, as municipal and county law enforcement officers. Further, the Trustees of the California State University have vested UPD officers with the authority and responsibility to enforce all applicable local and state laws on university property and those areas immediately contiguous to the San Marcos campus in accordance with California Penal Code 830.2 (c) and Education Code Section 89560.

The Temecula Police Department has primary jurisdiction for the safety and security of the CSUSM Temecula campus located at 43890 Margarita Road and for Mount San Jacinto College Temecula Valley Campus (MSJC TVC) located at 41888 Motor Car Parkway. The Temecula Police Department is located at 30755-A Auld Rd., Murrieta, California, and can be reached 24 hours per day at 911 or 951-696-3000. The Riverside County Sheriff manages the regional 911 call center. In addition, private security is provided to monitor the CSUSM Temecula campus at night. MSJC TVC has security onsite daily. The security office is located on the first floor near the reception desk and can be reached at 951-639-5188.

Crime Reporting

The California State University San Marcos Police Department (UPD) encourages accurate and prompt reporting of all crimes and takes all such reports seriously (20 USC § 1092(f)(1)(C)(iii)). Reports will be accepted in any manner, including in person or in writing. Reports will be accepted anonymously by phone or via email. Additional reporting options include;

- Report the crime to the San Diego Crime Stoppers anonymous tip line at (888) 580-8477 or visit the Crime Stoppers website at www.sdcrimestoppers.org
- Report suspicious or crime activity directly through the San Diego Law Enforcement Coordination Center (SD-LECC).
- Report crimes through the 911 text system.
- Report through the UPD dispatch email account dispatch@csusm.edu

When calling UPD:

- Give your name, telephone number, and location.
- Give clear and accurate information.
- Be prepared to supply suspect and vehicle description and direction of travel.
- Do not hang up! Follow the instructions of the dispatcher.

By Telephone Contact:

- **San Marcos**: Call or text 911 for any emergency or 760-750-4567 for emergency or non-emergency calls
- **CSUSM Temecula:** 911 or 951-696-3000 for any emergency or 800-950-2444 for non-emergency calls

- **MSJC TVC**: 911 or 951-696-3000 for any emergency or 800-950-2444 for non-emergency calls

In Person Contact:

- **San Marcos**: UPD is located at 425 La Moree Rd. next to the Sprinter Station
- **CSUSM Temecula**: Temecula Police located at 30755-A Auld Rd., Murrieta, CA
- **MSJC TVC**: Temecula Police located at 30755-A Auld Rd., Murrieta, CA

For crimes occurring at off-campus locations, the law enforcement agency with jurisdiction in that area should be contacted.

Additional Emergency Services - San Marcos

UPD can be summoned by activating any of the blue light emergency telephones located around campus. Escort service by a UPD Officer or Community Service Officer (CSO) is provided from dusk to dawn. Call 760-750-4567 to arrange for a UPD Officer or CSO to escort you by auto or foot from a campus building to your vehicle, parking lot, or residence hall.

SPECIAL SAFEGUARDS FOR FACILITIES OR ACTIVITIES

Security of and Access to Campus Facilities

To provide for the security of campus facilities, UPD enforces the rules and regulations for the government and maintenance of the buildings and grounds of the California State University (CA Education Code section 89031) and may revoke access per Penal Code section 626 *et seq*. Most CSUSM buildings and facilities are open to the public during the day and evening hours when classes are in session. During those times that the University is officially closed, buildings are locked, and only faculty, staff, and students with proper authorization are permitted access. All campus buildings are equipped with an "access control system" (key card access) where door contacts are electronically connected to UPD. In addition, many offices, labs, and computer rooms have alarm systems. In conjunction with Facility Services' Lock Shop, which maintains, issues, and manages the campus keys and key card access systems, the user's assigned MPP is responsible for authorizing the use of campus keys and key card access for the user. CSUSM Housing maintains, authorizes, issues, and collects keys and key cards or fobs for student housing facilities.

All CSUSM Housing communities require key cards or key fobs for access and are only accessible to the residents in that community and authorized personnel. All apartment and pod doors, as well as student bedrooms, require a key, keycard, or fob for access. It is against policy to share keys, key cards, or fobs with anyone. Residents may not prop open any doors or gates.

CSUSM uses video cameras as one method of deterring, detecting, and investigating crime on campus. The primary intent of video camera use is to discourage theft and criminal activity and to enhance the likelihood of apprehending and successfully prosecuting offenders.

Security Considerations Used in the Maintenance of Campus Facilities

CSUSM is always working to improve campus safety and security through environmental design. Careful consideration is given to lighting, landscape, and building maintenance to further campus safety and security. Monthly, CSOs perform checks to ensure the proper working of alarms, blue e-poles, light fixtures, and door locks. Emergency Management & Instructional and Information Technology Services manage the maintenance program for external security cameras. Facility Services has a comprehensive preventative maintenance program, which includes inspecting, maintaining, and repairing all doors and access control

devices on campus. All repairs are the responsibility of the CSUSM Facility Services department. Facility Services will respond to reports of potential safety and security hazards, such as broken windows, locks, and lighting problems. To report a potential hazard, call Facility Services during business hours at 760-750-4600. After hours, call UPD at 760-750-4567.

Fire Safety

CSUSM has a proactive Fire Safety Program maintained by 1) Safety, Health & Sustainability; 2) Planning, Design and Construction; 3) Emergency Management; 4) Facility Services; and 5) CSUSM Housing. This program is designed to ensure that all faculty, staff, students, and visitors to the campus are provided with at least the minimum required levels of protection, but often significantly higher levels. All campus buildings (including residential facilities) are protected by fire sprinklers and smoke and/or heat alarm systems. Facility Services ensure these systems have a comprehensive preventative maintenance program that includes proper testing of operations and compliance. After move-in, student residents receive fire/life safety information at their floor meetings. This information is also included in the https://www.csusm.edu/housing/curresidents/resident_handbook.pdf. Resident students are required to participate in all fire safety and evacuation drills. Residential fire drills are conducted within 10 business days of the start of each semester. Annually, CSUSM conducts a campuswide building evacuation drill that incorporates fire alarms.

ACTIONS TAKEN IN THE PRECEDING 18 MONTHS TO INCREASE SAFETY

The following information is applicable to the San Marcos campus.

1. Improved lighting to/from the athletics fields to the Sports Center.
2. Implemented a maintenance program for external security cameras to improve image quality and facilitate early identification of camera issues.
3. The Complete Streets Safety Assessment was completed by UC Berkeley's Safe Transportation Research and Education Center (SafeTREC) in conjunction with planners and traffic engineers, focusing on pedestrian and bicycle safety.
4. Review and revision of the campus Emergency Operations plan.
5. Installation of DSX card access to replace manual keypads and replacing magnetic swipe access with proximity card access.
6. Install DSX card access at the Viasat Engineering Pavilion allowing the building to be locked down and monitoring of who enters the building and rooms.
7. Installation of a Verizon cellular tower for improved cellular service on campus.
8. Fire alarm upgrades in the Administration Building, Commons and Science I.
9. Science Hall 1 vivarium egress.
10. Full-time elevator mechanic hired to respond to elevator entrapments quickly.
11. Fume hood alarm control system replacement in Science Hall 1.
12. Academic Hall elevator modernization- upgraded components to improve safety, reliability, and performance with current technological and code standards.

CHANGES IN SAFETY PRECAUTIONS EXPECTED TO BE MADE DURING THE NEXT 24 MONTHS

The following information is applicable to the San Marcos campus.

1. Review existing memorandum of understanding (MOU) with San Diego County Sheriff's Department and evaluate additional MOUs with regional law enforcement partners to increase communications and ensure the availability of resources during critical need.
2. Replacement of existing offline electronic locks with locks of Assa Abloy Wi-Fi enabled locks at the University Village Apartments to enhance reliability and access control.
3. UPD is partnering with local community colleges, Mira Costa College, and Palomar College, to provide Rape Aggression Defense (R.A.D.) courses for students, faculty, and staff. Continued reorganization of the emergency operations center staff through recruitment and training.
4. Continued revitalization of the Building Marshal program through training, drills, and supplemental curriculum.
5. Installation of new elevators at Science Hall 1 and the Arts Building to improve accessibility.
6. Complete Administration Building freight elevator and University Commons elevator modernizations to upgrade components to improve safety, reliability, and performance with current technological and code standards.
7. Replacement of gas sensors in the tunnel.
8. Install permanent ADA access with lighting for access from Barham to UVA.
9. Enhance lighting up eastside of Campus Way from Barham for pedestrian safety.

Improving safety at both Temecula locations is an ongoing commitment. CSUSM Temecula has onsite security on Monday- Friday from 7 am to 6pm and weekend coverage as needed.
See the MSJC TVC campus safety plan for information specific to that location.

RECORDS OF ON-CAMPUS CRIME

California Education Code 67380(a)(1)(A)

California State University campuses are required by California Education Code 67380(a)(1)(A) to compile records of all occurrences reported to campus police, campus security personnel, or campus safety authorities of, and arrests for, crimes that are committed on campus and that involve violence, hate violence, theft, destruction of property, illegal drugs, or alcohol intoxication, and to make this information available within two business days if requested by students, prospective students, employees, or the media. If you wish to request crime information, please contact clery@csusm.edu.